

Canadian Council on Social Development

Canada's longest serving social development organization

Like us on Facebook at [CanadianCouncilonSocialDevelopment](https://www.facebook.com/CanadianCouncilonSocialDevelopment)

Follow us on Twitter at [the_ccsd](https://twitter.com/the_ccsd)



Community Snapshot

Ontario Works Service Plan 2013-2014



*Photo credit: District of Nipissing Social Services
Administration Board (DNSSAB)*

Michelle Glabb and David Plumstead worked together on the Ontario Works Service Plan for DNSSAB.

Michelle Glabb is currently the Manager of Social Services with the District of Nipissing Social Services Administration Board. Michelle has dedicated most of her career focusing on poverty related issues and remains committed to her advocacy work around destigmatizing social assistance programming in Ontario.

Dave Plumstead is a Research Analyst with the District of Nipissing Social Services Administration Board (DNSSAB). Dave carries out research and analysis in support of policy, planning, advocacy, and service delivery, and has conducted studies in the areas of early learning and childcare, housing, social assistance, employment, and general demographics and socioeconomics.

Organization

Wellington-Dufferin-Guelph Public Health

Community data used

- **Canadian Business Patterns**

Summary



The 2013 Ontario Works Service Plan builds on priorities established in the previous service planning cycle and demonstrates the key strategies being utilized by the service provider to support the Program's vision and mandate. It further provides an overview of the environmental context in which Ontario Works is delivered, as awareness of the existing political, social and economic conditions are key to program planning and analysis.

Service Providers through the Service Plan are also required to illustrate how current service delivery strategies are aligned with the achievement of the performance targets set through this Plan. The Service Plan further provides service

providers with the opportunity to highlight achievements and best practices, set new goals, analyze resources and identify gaps in service. The Plan also provides an opportunity for service providers to communicate the role that stakeholder linkages and community partnerships play in the delivery of social assistance. [[View report](#)]



The **CCSD Community Data Program** [↗](#) helps community groups and municipalities access small-area socioeconomic data.

Contact us [↗](#) to find out more.