

# Community Data Program

Building Capacity among Calgary Data Consortium members

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## Capacity Building in Calgary: What we do

- New member orientation session provided to new consortia (and new staff of member organizations), as required
- 3 hands-on workshops each year, typically facilitated by The City of Calgary (CDP lead), hosted by a member organization
- One-on-one assistance to members, on request

Focus of this presentation is on the workshops



## Advantages of capacity-building approach

- Members are better equipped to self-serve from the CDP catalogue
  - Requests are more focused on difficult-to-find or -understand data
- Builds a community of practice among consortium members
- Supports data-driven decision-making among consortium members
- Broadens opportunities for members to use a wide variety of data
- Fosters consistency of approach to data use among consortium members



## Workshops overview

- Three workshops per year, primarily developed and led by City of Calgary staff
- Technical or thematic content, topics chosen with input from consortium members
- Hands-on, repetition and exposure approach to learning
- Workshops include key data use considerations
- Step-by-step instruction and hands-on practice during workshop, with printed exercise hand-outs for future review



## **Workshop format**

- Hands-on workshop, two to three hours long
- Conducted in-person in a computer lab or with participants' own computers, maximum of 20 participants
- Example agenda:
  - Overview of available data sources (administrative, sample surveys, local resources)
  - Step by step guide to finding the data in the CDP catalogue
  - Follow-along exercise #1
  - Independent exercise #2



### **Example: New member orientation**

New Consortium members (and new representatives) receive an intro to Beyond2020 and CDP on:

- I. Purpose of CDP
- II. How to sign up & access data
- III. Identifying tables & the Beyond 2020 format
- IV. Step by step exercise to embed learning
  - Finding, downloading and saving data
  - II. Interpreting and exporting data





How many people living alone in Calgary are divorced?





# Example from Calgary's Indigenous population workshop: Overview of available data sources



### Available data sources - First Nation Profiles (INAC)

- Includes general information about First Nations along with more detailed information about its reserve(s), governance, federal funding, geography, registered population statistics and various Census statistics; communities can be located using an interactive map
- Registered population ≠ Census population
- http://fnp-ppn.aandc-aadnc.gc.ca/fnp/Main/Index.aspx?lang=eng



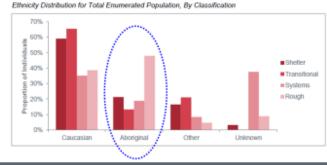


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#### Available data sources - Point in Time Homelessness Count

- Calgary Homeless Foundation conducts the Point-in-Time Count a one day snapshot of homelessness that captures numbers and basic demographics of people staying in emergency shelters, short-term supportive housing, jails, hospitals, and on the streets; most recent available report is for Winter 2014.
- Ethnicity is a dimension which is considered (Caucasian, Aboriginal, Other, Unknown / Not Stated)



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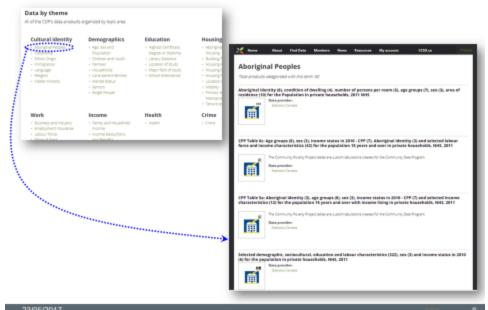


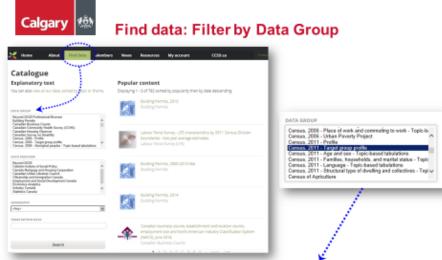
# Example from *Calgary's Indigenous* population workshop: Step by step guide to finding the data in the CDP catalogue



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#### Find data: Data by theme





. Census, 2011 - Target group profile

NHS, 2011 – Community Poverty Project
NHS, 2011 – Target group profile

NHS, 2011 – Aboriginal peoples – Topic-based tabulations

. Core Housing Need



# Example from Calgary's Indigenous population workshop: distilling key usability considerations



#### National Household Survey, 2011

- Aboriginal identity: self-identification as an Aboriginal person, which includes people who said they were:
  - First Nations; or
  - Métis; or
  - · Inuk; and/or
  - Registered or Treaty Indian; and/or
  - Member of a First Nation or Indian band

\*\*Aboriginal Peoples Reference Guide, National Household Survey, 2011 https://www12.statcan.gc.ca/nhs-enm/2011/ref/guides/99-011-x/99-011-x2011006-eng.cfm

 2016 Census standard data on Aboriginal peoples is scheduled for release in October 2017; additional CDP data products (i.e. topic-based tabulations, custom geographies) expected in 2018

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# **Example from Calgary's Indigenous** population workshop: exercise steps

Step 1: Download the data and open the file

**Step 2: Explore the file** 

**Step 3: Narrow down to your geographies of interest** 

**Step 4: Manipulate the dimensions** 

**Step 5: Copy into Excel and calculate percentages** 

(live instruction and handout with detailed instructions provided)

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# Observations about this approach to capacity building

- The City of Calgary typically takes on the responsibility of developing and leading the workshops
  - Time burden for Calgary staff
  - Opportunity for City staff to strategically plan workshop topics to link to other work
- Participants in Calgary have varied levels of comfort with finding, accessing, and using data from the CDP catalogue
  - Challenge to meet the needs of both beginner and advanced users

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